Visible symbols of support for transgender and LGBTQ people can make patients feel welcome and safe in your pharmacy. This section includes actions pharmacies and pharmacist staff can take to show support.

**Wear pronoun pins**
- Provide pins for pharmacy staff to wear that say, “My pronouns are ____,” as part of their work uniform.

**Post transgender and LGBTQ health-focused brochures and information**
- Obtain informational brochures from local LGBTQ centers and make them easily accessible to patients.
- Post flyers for LGBTQ community events.
- Provide a self-injection guide tailored toward transgender patients.

**Participate in community outreach and LGBTQ awareness days**
- Celebrate Pride by marching, tabling or decorating the pharmacy.
- Sign up to participate in LGBTQ health fairs and provide point of care services or health information.
- Host an HIV testing day at your pharmacy or in your community.

**Ensure access to restrooms that align with patients’ gender identity**
- If possible, provide access to an all-gender restroom.
- If an all-gender restroom is not available, post clear signage indicating that patients may use the restroom that aligns with their gender identity.

**Post your inclusive non-discrimination policy**
- If your non-discrimination policy does not already include the terms “sexual orientation” and “gender identity and expression,” advocate for changes. Sample non-discrimination policies are available on the HRC Website.⁶
- Share your non-discrimination policy with patients by posting it visibly at your site.

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**ADDITIONAL RESOURCES**
This quick guide is excerpted from *Providing Inclusive Care and Services for the Transgender and Gender Diverse Community: A Pharmacy Resource Guide* published by the Human Rights Campaign and the American Pharmacists Association. For the full guide and other quick guides focused on the six qualities of a gender-affirming pharmacy, visit thehrcfoundation.org/TransPharmacyGuide.

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